

AUSTRALIAN SERVICE EXCELLENCE AWARD

Rachel Edmonds

*is a winner in the Victorian
category of*

Customer Service
Executive of the Year

for an

AUSTRALIAN
SERVICE
EXCELLENCE
AWARD 2012



Brett Williams
Executive Director



INTERNATIONAL COUNCIL
OF CUSTOMER SERVICE
ORGANIZATIONS
WWW.ICCSO.ORG
FOUNDATION MEMBER



CSIA
CUSTOMER SERVICE
INSTITUTE OF AUSTRALIA

AUSTRALIAN SERVICE EXCELLENCE AWARD

Rachel Edmonds

*has been Highly Commended in
the National Category of*

Customer Service
Executive of the Year

for an

AUSTRALIAN
SERVICE
EXCELLENCE
AWARD 2012



BRETT WILLIAMS
Executive Director



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INSTITUTE OF AUSTRALIA

AUSTRALIAN SERVICE EXCELLENCE AWARD

Remunerator

*has been Highly Commended in
the Victorian Category of*

Medium Business

for an

AUSTRALIAN
SERVICE
EXCELLENCE
AWARD 2012



Brett Williams
Executive Director



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